



## MID Clean and Safe Monthly Report: April 2014

Key Metrics	MID - Historic		Belltown	
	4/2014	4/2013	4/2014	3/2014
Graffiti Tags Removed	2313	2138	1102	1644
Trash Bags Collected	1474	1250	459	454
Bags of Leaves Collected	NA	NA	NA	NA
Human/Animal Waste Clean Up	967	869	205	334
Wake ups & Trespass visits	1350	1468	47	42

### Clean Program

- As part of the Alley Maintenance Program, the MID provides daily litter cleanup for all alleys within the MID and also the flushing of 13 problematic alleys on a weekly basis. During the winter, the MID will wash these alleys once a week. Now that summer is approaching, the MID is ramping up to increase these cleanings to twice weekly.
- In an effort to support the Growing Vine Street Project's called the Beckoning Cistern located at 81 Vine Street, the MID was asked to provide litter and debris cleanup of the water garden. The Beckoning Cistern, also known as the Beckoning Hand, is a water reclamation project designed to catch runoff water from the rooftops of buildings, which is then used to water the garden.
- As noted in the March Clean and Safe Report, the Clean Team had noted a drop in the graffiti clean-up on on-street parking pay stations, primarily due to the loss of the manufacturer for the green paint used for clean-up. Thanks to our partnership with SPU, we have located a new manufacturer and have received the paint.
- The MID Customer Service Coordinator and a small team of Safety Ambassadors have completed a beta test of an Assets Inventory and Tracking System. Trash/Recycle/Big Belly Units, News Boxes, Light Poles, Pay Stations, Transit Shelters and Kiosks and Utility Boxes have all been geocoded and will be tracked for cleanliness and upkeep with regular reports to the City.

### Safety & Outreach

- The MID Safety & Outreach Team attended United Way's Community Resource Exchange and provided haircuts, general information and case management services to over 90 individuals. In addition to providing these much needed services, the resource exchange was also a great opportunity to work closely with many of our partner agencies.

- Through coordination at the MDT with SPD and social service outreach, an individual who has been a chronic street presence around Denny and Battery has been moved into temporary shelter and is currently responding positively to case management.

## MID Hours and Contact

### Clean Team

- Mon: 6:00 am – 2:30 pm
- Tues-Fri: 6:00 am – 6:00 pm (seasonally adjusted later in the spring/summer)
- Sat: 7:00 am – 6:00 pm
- Sun: 7:00 am – 3:30 pm

### Safety and Outreach\*

- Mon-Fri: 7:30 am – 9:30 pm
- Sat & Sun: 8:30 am – 7:00 pm

\* Including evening escort service

- For immediate service requests, MID dispatch/main line: **206-441-3303**
- For general questions and customer service: 206-613-3905 or [MID@downtownseattle.org](mailto:MID@downtownseattle.org)